



Meet **MAGGIE.**

The Flamingo Ai
Virtual Inquiry Assistant.

A Conversational Ai Product to help
your customers and employees access
information quickly.

MAGGIE guides your customers or employees through your expansive information instantly

MAGGIE can be used by customers and employees for a wide range of purposes, from simple FAQ requests to finding fast answers from large, complex data sources. MAGGIE can also appear in web forms where customers need to ask questions.

MAGGIE empowers customers with the answers they need fast, connecting to your website, social media channels and other customer interfaces.

MAGGIE empowers your employees with accurate, quick and helpful answers on specific questions asked within your sales and service journeys.

Flamingo Ai's Difference

Flamingo Ai is a true machine learning company deploying a powerful Conversational Ai platform for Enterprise

Unsupervised

We use Unsupervised Machine Learning, which means learning is exceptionally fast and requires only small data sets to become proficient.

Reinforcement

Reinforcement Learning feeds information back to the Brain from all customer and employee interactions to ensure continual learning.

Easy deployment

MAGGIE is fast to deploy, designed for business people to configure and operate.

Culture of security

Cloud agnostic, hosted how and where you need it – SOC2 Type 1 Certified & PCI compliant.

How MAGGIE works

Your business contains vast amounts of data and information. For both your customers and employees, accessing exactly what they need at the time they need it can be a challenge. MAGGIE is simple and fast to set up. She helps by providing both your employees and customers access to a virtual assistant who knows and understands your library of structured and un-structured information and data. MAGGIE is ready to answer specific questions when queried and works 24/7, quickly becoming a subject matter expert and providing needed answers instantaneously.

MAGGIE Features

Features

Rapid set up

MAGGIE can be deployed and ready to go live within hours to days of purchase.

Readily available 24 / 7

With infinite capacity to handle multiple conversation streams at one time, MAGGIE is completely scalable to be used by both your customers and employees.

Quick to train & always learning

Patented technology learns quickly from every interaction, becoming an expert quickly and understanding the context of language.

Omni channel

Can be used to power numerous customer interfaces including chat, voice, social media, text, personal assistants (Alexa, Google Assistant etc.). Soon, you will be able to speak to MAGGIE.

Configurable branding & rich UI tool box

Choose your logo, header, color scheme, avatar and format, displaying as full page or within an iframe.

Dashboard analysis

Access the Flamingo Ai dashboard to conduct analysis, export data for other BI tools and understand the Ai Brain's decision making.

Easy API integration

MAGGIE does not typically need API integration. However, if needed, MAGGIE can connect via APIs to your internal and external systems to draw information.

Simple & easy to understand pricing

An initial setup and pilot fee, followed by simply SaaS monthly pricing.

Benefits

Deploy MAGGIE across a range of use cases

Subject matter expert. Social media assistant, Intelligent FAQ agent, Helpdesk augmentation, Knowledge management assistant, Internal employee training. Customer concierge

Improve response times

Attend to your customer queries instantly and without frustrating wait times. Empower your employees to get the answers they need fast instead of reverting to the expertise of another internal person.

Improve satisfaction

Improve customer and employee satisfaction as you provide a fast, helpful and consistent experience for both your customers and employees providing subject matter expertise on demand.

Divert humans to higher value tasks

With MAGGIE, employees can move through customer interactions quickly with the answers they need, or be freed up entirely from simple tasks and released to focus on higher value customer engagement.

Scale infinitely & reliably

Train the Ai Brain easily and scale infinitely, amplifying your ability to support, service and re-sell to customers. With MAGGIE, you augment your capacity to handle an unlimited volume of customer and employee interactions 24/7, without the risk of quality control.

Improve support efficiencies

MAGGIE helps reduce costs of service, scale your support capacity and reduce the wait times associated with under-staffing.

Mine your data

MAGGIE provides you real-time data and analytics from your customer interactions, seamlessly ordering and indexing the conversational data into structured information, that can then be mined for your purposes.

Feed insights back into the business

MAGGIE provides real-time insights into your customers' and employees' needs, that can be fed back into the business to improve customer experience, product design, product expansion, messaging and modelling.

For more information or a demonstration

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